

Partnership name: Surrey

Drug treatment planning in the community and prisons 2011/12

Planning Framework

Planning Section 1: Commissioning for positive outcomes

Please see checklist at Appendix 1 of the 2011/12 treatment plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to commissioning system:

1. Identifying the future local commissioning infrastructure and the future of the DAAT. Make preparations for transition and draw up longer term plans.
2. Provision portfolio – a rebalance of the financial investment across the tiers to ensure that there is appropriate investment/procurement in recovery based provision and the introduction of payment by results.
3. Partnership and stakeholder management – ensuring that the right stakeholders are included in the partnership to increase and deliver better housing, employment and training opportunities and mobilise “Big Society” initiatives throughout the boroughs for both drug and alcohol users.
4. Implement a recovery orientated culture – the culture needs to be implemented at grass roots level. The DAAT need to facilitate the move away from process targets to individual packages of care that achieve recovery based outcomes stemming from individualised packages of real care. A treatment system where the individual is skilfully supported and encourage to set personal ambitions for life after drug use and consistently supported to achieve them.

Expected outcomes 2011-12:

A DAAT redefined to deliver the Drug Strategy 2010 including a recovery focused substance misuse treatment system as efficient as the current system.

1. **Delivery Plan:** Identifying the future local commissioning infrastructure and the future of the DAAT. Make preparations for transition and draw up longer term plans.

Key milestones	By when	By whom
Outcome of Payment by Results pilot application	April	PM
Review current commissioning structures in line with work/funding streams, align with 'commissioning for recovery' and utilising the 'value for money' programme	April	PM
Partnership Manager (PM) to sit on PCT/Public Health Management Board	April	PM

2. **Delivery Plan:** Provision portfolio – a rebalance of the financial investment across the tiers to ensure that there is appropriate investment/procurement in recovery based provision and the introduction of payment by results.

Actions and milestones	By when	By whom
Outcome of Payment by Results pilot application	April	PM
Financial plan and contractual review to deliver a recovery based treatment system	March	Programme Manager
Ensure Risk and Performance management through existing DAAT/Provider/Service User meetings and review structures.	On-going	Programme Manager

3. **Delivery Plan:** Partnership and stakeholder management – ensuring that the right stakeholders are included in the partnership to increase and deliver better housing, employment and training opportunities and mobilise “Big Society” initiatives throughout the boroughs for both drug and alcohol users.

Actions and milestones	By when	By whom
Review DAAT Executive ensuring partners and stakeholders are appropriate for the delivery of the Strategy and potentially the PbR pilot	June	DAAT Exec

Review and develop a partnership Housing Strategy including boughs, district and the private estate	September	PM
Develop a training, education and employment strategy whilst build on existing links with Jobcentre+	September	Programme Manager
Engagement with partners, community groups and communities to promote an understanding of the opportunities available for recovery	September/ongoing	Programme Manager / Communities Co-ordinator

4. Implement a recovery orientated culture – a culture needs to be implemented at a grass roots level. The DAAT will facilitate a move away from process targets to individual packages of care that achieve recovery based outcomes stemming from individualised packages of care. A treatment system where the individual is skilfully supported and encourage in setting personal ambitions for life after drug use and consistently supported to achieve them.

Actions and milestones	By when	By whom
Performance management framework commensurate to a recovery focus treatment system	June	Programme Manager
Development of HALO client management system to support recovery	May/ongoing	Information Manager
Identify and engage recovery champions	May	SUI Officer
Development and delivery of recovery initiatives within treatment and the community	December	Programme Manager

Other Comments/Updates:

Planning Section 2: Maintaining and improving access to treatment

Please see checklist at Appendix 1 of the 2011/12 plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to access to the drug treatment system:

1. Ensure that all treatment options are available and accessible.
2. Develop reintegration networks with wraparound and mutual aid organisations and groups and ensure that there are sufficient pathways into treatment for those identified through the unemployment office job centre plus scheme.
3. Develop stronger links with housing partners and explore joint strategies to address housing issues for substance misusers and achieve social cohesion for people in recovery.

Expected outcomes 2011-12:

Increased access to a treatment system that has the individual and their recovery journey at the heart of its business from assessment to discharge

1. **Delivery Plan:** Ensure that all treatment options are available and accessible.

Actions and milestones	By when	By whom
Contractual arrangements to include delivery locations as indicated by the Needs Assessment	April	Programme Manager

2. **Delivery Plan:** Develop reintegration networks with wraparound and mutual aid organisations and groups and ensure that there are sufficient pathways into treatment for those identified through job centre plus.

Actions and milestones	By when	By whom
Redesign of service specifications, where appropriate, to include recovery components	October	Programme Manager
Foster closer working links between treatment providers and Job Centre + in line with the Employment protocols	May	Programme Manager

3. **Delivery Plan:** Develop stronger links with housing partners and explore joint strategies to address housing issues for substance misusers and achieve social cohesion for people in recovery.

Actions and milestones	By when	By whom
Review and develop the DAAT housing strategy with partners including boughs, district and the private estate	Sept	Programme Manager / Communities Co-ordinator

Planning Section 3: Delivering recovery and progress within treatment

Please see checklist at Appendix 1 of the 2011/12 plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to recovery and effectiveness of the drug treatment system:

1. Strengthen clinical governance mechanisms and implement and audit of care planning provision.
2. Implement a recovery culture within treatment services.
3. Ensure that the workforce is competent and confident to deliver recovery orientated treatment.
4. Strengthen Child protection and safe guarding for families in treatment
5. Enhance care planning and the key working culture is equipped to achieve recovery and reintegration based outcomes.
6. Empower and educate service users to take more responsibility and be more involved in their treatment and recovery goals.

Expected outcomes 2011-12:

A treatment system with improved recovery outcomes that is able to able to deliver flexible interventions to a service user population who are able to articulate what their needs are in relation to a recovery journey.

1. **Delivery Plan:** Strengthened clinical governance mechanisms and implement and audit of care planning provision.

Actions and milestones	By when	By whom
Review existing contracted clinical governance and governance standards throughout the treatment system	June	Programme Manager
Implement care plan auditing (rolling) throughout treatment	Ongoing	Programme Manager

2. **Delivery Plan:** Implement a recovery culture within treatment services to ensure recovery/reintegration is embedded in the delivery of treatment at the beginning of a treatment journey.

Actions and milestones	By when	By whom
Contractual requirement for the use of ITEP within treatment providers	June	Programme Manager
Support to deliver SMART Recovery throughout the treatment system and community	May	Programme Manager
Review at all DAAT sub groups	Ongoing	Programme Manager

3. **Delivery Plan:** Review the workforce skill set to ensure that staff are competent and confident to deliver recovery orientated treatment. Explore training availability for recovery orientated key working such as ITEP / Nodal Mapping.

Actions and milestones	By when	By whom
Audit of workforce skill sets	July	Treatment providers

4. **Delivery Plan:** Strengthen Child protection and safe guarding for families in treatment

Actions and milestones	By when	By whom
Develop joint working protocols safeguarding protocols with children and family service	January	Programme Manager
Identify the needs of “significant other”	June	SUI Officer

5. **Delivery Plan:** Enhance care planning and the key working culture.

Actions and milestones	By when	By whom
Review current care planning and bench mark best practice from across the treatment system.	June	Providers
Care planning and Key Working seminars held for the workforce	September	Providers
ITEP training and ‘train the trainers’ to be cascaded throughout the treatment system	May	Programme Manager

6. **Delivery Plan:** Empower and support service users to take more responsibility and be more involved in their treatment and recovery goals.

Actions and milestones	By when	By whom
Develop forums to identify recovery champions for those in or have been previously part of the treatment system	June	SUI Officer
Improved consultation and representation in to areas of the DAAT and treatment system that SUI is not currently in place	November	SUI Officer
Service user engagement with recovery champions early in the treatment journey	January	SUI Officer

Other Comments/Updates:

Planning Section 4: Achieving outcomes and successful completions

Please see checklist at Appendix 1 of the 2011/12 plan guidance for possible areas to include within this planning grid

Identification of key priorities following needs assessment relating to outcomes, discharge and exit from the drug treatment system:

1. Ensure continued robust performance management frame work.
2. Define recovery care pathways
3. Continued development of BBV interventions
4. Ensure that those exiting the treatment system have access/engaged in mutual aid groups

Expected outcomes 2011-12:

Continued and increase in performance as the treatment system migrates to recovery focused outcomes

1. **Delivery Plan:** Ensure continued robust performance management frame work.

Actions and milestones	By when	By whom
Maintain existing performance management processes	ongoing	Programme Manager
Monitor unplanned exits and escalate performance issues	ongoing	Information Officer

5. **Delivery Plan:** Define recovery care pathways

Actions and milestones	By when	By whom
Review existing pathways	May	Programme Manager
Ensure that pathways are re drawn to reflect recovery focused treatment outcomes	June	Programme Manager

6. Delivery Plan: Continued development of BBV interventions

Actions and milestones	By when	By whom
Performance monitoring of all BBV targets	April	Programme Manager
Local contracted targets for screening and vaccination	May	Programme Manager

7. Delivery Plan: Ensure that those exiting the treatment system have access/engaged in mutual aid groups and or other related support

Actions and milestones	By when	By whom
Develop extended exit plans to encompass after treatment	October	Programme Manager
Post treatment evaluations at six months following treatment exit	December	Programme Manager
Develop and support mutual AID groups and networks including communications	June	SUI Officer

Other Comments/Updates:

